



compelled
by love

2019/2020

ANNUAL REPORT



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HOW WE WORK

We're all about partnership! We partner with our supporters to connect finance, skills, experience, resources and knowledge to local NGOs that are experts in their field.

We're all about participation and empowerment! We don't do things **for** people, but we work **with** people to provide opportunities for them to enact transformation in their own lives.

We respect the dignity of people, and recognise that even those in deep poverty have abilities and assets in themselves that can create capacity when combined with opportunity.



As an organisation, Compelled By Love's role is to function as partners, collaborators, and capacity-builders, and we extend a continuous invitation to others to join us in partnership.

OUR MISSION

We are compelled by love to see things made right where poverty and brokenness exist. We work collaboratively to build capacity in local organisations, in order to release potential, restore dignity, and reconcile relationships.

OUR VISION

Thriving **communities** that support, connect, empower and inspire **individuals** taking steps towards wholeness, full potential and restored dignity, facilitated by effective, local **organisations** who are affirmed, encouraged and increased in capacity through collaboration with **Compelled By Love** living out our calling and unique shape for the service of others, enabled by **supporters** who advocate and give to see lives transformed.



OUR VALUES



LOVE



PEOPLE



EXCELLENCE



COLLABORATION



INTEGRITY



PRAYER



LETTER FROM THE CEO



The last year has been a year like no other, for virtually every person living on the planet. A global pandemic means that we have all been hit with the same thing, at the same time, and yet our varying experiences and impacts has highlighted the inequalities in our world. COVID-19 has seen all of us try to move through the same ocean, yet with very different boats carrying us. Despite countries locking down and turning their focus completely inward, we've been encouraged by the generosity that has arisen as people give to help those in worse situations than their own, despite the challenges we are all facing.

For Compelled By Love, we've had another incredible year to reflect on, with impact that really blows your mind and moves your heart. The very work we do means we are constantly engaging with people who are going through tremendous difficulty and trauma – and this last year has been no different. To share with you honestly, this is often heart-breaking and challenging to say the least. But what I love, and what keeps myself and all of our team and partners going, is the other side of it which is immense hope, joy, restoration, healing, transformation and empowerment. This is what motivates and inspires us, and I hope the outcome will be the same for you as you read this report.

Together with you, in 2019 we were able to continue the work we do in the areas of trauma healing, education sponsorship and youth empowerment. In 2020, most of our normal work had to be put on pause due to coronavirus, but we've been able to adapt to the needs and through your generosity, provide much-needed food and masks, bringing hope to people who were already experiencing a lot of suffering.

Recovery from trauma, the move to self-sustainability through education, and coming out of broken backgrounds to discover potential, are long journeys. The pathway of empowerment is a process that is complex and involves one step at a time, and often many backwards steps mixed in with the movement forward. We celebrate each achievement and each success along the road, and experience it to be such a privilege that we get to be there alongside!

At Compelled By Love, we understand the holistic approach that is needed to empower people, and we are all about individual transformation that leads to family and community transformation. I am so grateful for the partners we work with in this approach – for all of their wisdom, experience, hard work and sacrifice. I am so grateful for the individuals who embark on the journey of empowerment with us. And I am so grateful for every person that supports the work of Compelled By Love financially, prayerfully, and through advocacy.

You are a vital and incredibly important piece of the whole puzzle.

THANK YOU to every person who has partnered with us to meet urgent and specific needs – you've made such a difference.

THANK YOU to those who partner with us every week, every month, every year – bringing long-term partnership to see long-term changes. You are incredible and I believe the sustained generosity and journeying with our work not only brings amazing impact to others, but impacts your life and helps shape and define the person you are – it truly matters.

The second half of FY20, and the year we have ahead may look very different to ever before, but our fundamentals remain the same – empowering people where they are, in the situations they are in, to release potential, restore dignity and reconcile relationships – for healing, freedom and future!

Karen Visser



THE YEAR AT A GLANCE

40

**STUDENT EDUCATION
SPONSORSHIPS
IN INDIA AND RWANDA**



360

**PEOPLE RECEIVED
ACCESS TO TRAUMA
REHABILITATION THROUGH
EMPOWER IN RWANDA**

2

**GROUPS OF STUDENTS
COMPLETED PHASE 2
OF NO LIMITS**



179

**COMMUNITY LEADERS RECEIVING
TRAINING IN RWANDA**

OUR RESPONSE TO COVID-19



1284

**MASKS DISTRIBUTED IN
RWANDA IN RESPONSE TO
THE PANDEMIC**

2195

**PEOPLE RECIEVED FOOD FOR
2 WEKS IN RWANDA IN
RESPONSE TO THE
PANDEMIC**



40,000

**DOLLARS DONATED TO SUPPORT
THOSE AFFECTED BY THE
PANDEMIC IN RWANDA**

534

**FAMILIES IMPACTED THROUGH
THE SUPPORT FROM CBL DURING
THE PANDEMIC IN RWANDA**



AUSTRALIA PROJECT

DEVELOPING THE LEADERS OF THE NEXT GENERATION, HELPING YOUNG PEOPLE SEE THEIR OWN POTENTIAL AND BE EMPOWERED TO MAKE POSITIVE CHOICES FOR THEMSELVES, STRENGTHENING INDIVIDUALS AND FAMILIES

THE STATS

No Limits at Keysborough College

2 x Phase 2 processes 2019

2 x Phase 1 processes 2020

Development of C-19 *No Limits*

Connected one volunteer



One young woman was very quiet and reflective - in Phase 1 she didn't feel she had much to offer in friendship or leadership. By the end of Phase 1 she was very keen to grow and develop the relational and leadership skills she had discovered, and she asked to come into Phase 2. By the end of Phase 2 she was confident in her leadership and supported the group with care; she was awarded the CBL Leadership Award due to the amount of growth she challenged herself to move through.

She commented, "I can now talk to much more people without feeling scared and I can take on challenges much better now."

A young man struggled significantly with friendships, feeling depressed and had a poor self-concept. By the end of Phases 1 and 2, he reflected he had been smiling more, feeling happier, made some good friends and felt he was able to enjoy life now.

He commented, "I have noticed my trust levels go up and I have gotten more helpful and supportive."

A young woman who stated she lacked confidence to try new things and needed to learn to calm herself down, discovered she loved adventuring, and she thrived on the hike and rock scrambling.

She stated, "I can do many things by pushing myself slowly to achieve my goals," and "I have noticed many changes about myself, like for example I try leading the group."



INDIA PROJECT

GIVING CHILDREN THE OPPORTUNITY TO RECEIVE AN EDUCATION THAT LEADS NOT ONLY TO EMPLOYMENT, BUT TO THE DEVELOPMENT OF THE WHOLE PERSON

THE STATS

11 Student Education Sponsorships

- 2 of these students completed high school
- 1 of these students completed a Bachelor degree
- 1 student completed their first year of a nursing and midwifery course



Education sponsorship is a long-term investment, with some of these students being sponsored since 2009, right through primary school, high school and onto tertiary education. All of these students have lost one parent, either due to HIV/AIDS or suicide. Through CBL's education sponsorship, they receive not only financial support for their education, but also emotional and spiritual support. They receive guidance and input to develop educational pathways in order to achieve their goals.

The education opportunities provided so far have already enabled the older students to get jobs and start earning income even while they continue further studies. Older students are supporting some of their own living expenses, as well as helping to support their siblings and families.

Sharon completed a Bachelor of Commerce. Shimon completed his second year of a Bachelor of Commerce. Harsh completed his first year of a Bachelor of Arts. Om completed year ten. Yamini completed year nine. Santoshi completed her first year of General Nursing and Midwifery. Ankit completed year 11. Tashu and Anuj completed year 12.



RWANDA PROJECT

SEEING INDIVIDUALS AND COMMUNITIES TRANSFORMED
THROUGH TRAUMA COUNSELLING, EDUCATION SPONSORSHIP,
LEADERSHIP DEVELOPMENT, SOCIO-ECONOMIC ENTERPRISE AND
SPECIAL PROJECTS

THE STATS

360 people participated in the *Empower* program

323 people attend a three-month *Empower* follow up session

179 leaders of *Empower* small groups received training in leadership and entrepreneurship

29 Student Education Sponsorships

- 4 of these students completed primary school
- 1 of these students graduated high school and commenced a Bachelor of Education



COVID-19 STATS

2,194 people given at least two weeks' worth of food during COVID-19 lockdown

535 families impacted

5.63 tonnes Rice

5.65 tonnes Maize Flour

2.6 tonnes Porridge Flour

5.63 tonnes Beans

524L Cooking Oil

493kg Salt

1.289 tonnes Sugar

518 Family soap bars

1,284 masks to enable people to leave their homes for essentials and social connection



MADELINE'S STORY

EMPOWER PROGRAM

After participating in *Empower* in July 2019, Madeleine continued to apply the *Empower* lessons in her life. In the three-month follow up, she testified that a lot of positive changes happened in her life as a result of *Empower*. She started greeting people and taking care of them which was not possible before. Whenever she does good to others, she feels well. She was able to understand the meaning of her life and of others.



Her trauma pain has started to reduce and she believes that it will fade away slowly. Since the seven days of *Empower*, Madeleine has been able to sleep. Even though she still sees the faces of her children who died in the 1994 Genocide Against the Tutsi in her mind, she says it is not as bad as before. She lives near the Nyabarongo river, where her children were drowned, and said this is no longer a trigger for her and she is no longer affected by the river in the way she used to be. Today, she is focusing on her happiness and taking care of herself. Joining the *Empower* small group has moved Madeleine from loneliness to peace and she has strength and confidence even though there are still more steps needed in her trauma healing and reconciliation journey.



GILBERT'S STORY

EDUCATION SPONSORSHIP PROGRAM

The closure of schools, universities and educational institutes due to COVID-19 has had a massive impact around the world. For the students we work with in Rwanda, most do not have electricity in their homes, and they certainly don't have access to computers. Rwandan school students will be extending their school year into 2021, and permanently changing their school calendar, because there is no capacity for online learning that can reach everyone.

University studies, however, have continued online. Gilbert is in his first year at the University of Rwanda, studying a Bachelor of Education, majoring in Biology and Chemistry, with the goal of becoming a teacher. Gilbert had really only just started his studies when the universities were closed due to the pandemic. Online learning presents many challenges for Gilbert. Being in his first year, it's a whole new level of study and learning to get used to, without direct access to tutors and lecturers and all the benefits of face-to-face learning. He did not have a computer, and so has been accessing course content via a smart phone.

Gilbert became part of our Education Sponsorship Program during high school, with sponsorship enabling him to reach his potential and graduate. He has received a government scholarship to continue his studies at university, and CBL has continued education support to meet the gaps not covered by the scholarship.



During this COVID period, we were able to purchase a computer for Gilbert, with an internet router and an ongoing internet plan. Gilbert said that the computer will help him in his studies in the following years, “We need to use the internet very often at university and mostly during this period of the pandemic – there is no other means except online studying. Lecturers upload content to the university e-learning portal with assignments. It is only through the internet and a computer that I can be capable to use this new system. This computer and internet will make my work easier.”

Gilbert further said that the computer with internet will help him to do research, and store his documents, which will better facilitate his studies and revision. “I am sure this will improve my performance,” he confirmed.

Gilbert is one of five children, who’s family lives in a rural community in Rwanda. Gilbert’s father has left the family, leaving his mother alone to raise their five children, of which Gilbert is the oldest. Gilbert works incredibly hard, as he feels the responsibility of his family on his shoulders. Whenever he is not studying, he is engaged in cultivating at home, trying little businesses, and doing manual labour in his village in order to help support his mother to provide food for their family.

Previously, CBL was able to support the purchase of a property and the repair and extension of the existing house for Gilbert’s family – and this has already brought incredibly transformation to their lives. Education Sponsorship has enabled Gilbert to take up the opportunity to go to a quality school and complete his high school education, and now to undertake university studies. In just a few years, we look forward to seeing Gilbert graduate, and go on to employment as a teacher, securing income that will not only support himself, but also his family. It’s a joy to share together in Gilbert’s journey, and we can’t wait to see the ongoing transformation in his life, and his family’s life, through education.



LEADERSHIP TRAINING



THIS TRAINING WAS VERY BENEFICIAL TO ME. THE KNOWLEDGE GAINED WILL NOT ONLY BE USED IN CELL GROUPS BUT I WILL AS WELL APPLY THEM AT HOME, CHURCH AND OTHER RESPONSIBILITIES THAT I HAVE. I WISH ALL LEADERS: CHURCH LEADERS, GOVERNMENT LEADERS, CAN HAVE THE SAME TRAINING.





I THOUGHT I WAS DOING BUSINESS, BUT THIS TRAINING TAUGHT ME THAT WHAT I WAS DOING IS NOT BUSINESSES. I REALISED WHERE I NEED TO IMPROVE SO THAT WHAT I DO WILL BE A PROFIT-MAKING BUSINESS. I WAS ABOUT TO CLOSE EVERYTHING, BUT I AM SURE I HAVE WHAT IS REQUIRED TO BE A GOOD BUSINESSMAN.



THIS TRAINING WAS VERY BENEFICIAL...I HAD BEEN A LEADER FOR SOME TIME, GETTING INVOLVED IN DIFFERENT LEADERSHIP ROLES MOSTLY AT CHURCH AND LOCAL GOVERNMENT, BUT THIS TRAINING TAUGHT ME NEW INSIGHTS TO LEAD WELL. I LEARNED THAT LEADING SHOULD BE VOLUNTARY AND SACRIFICIAL IN ORDER TO BRING MORE YIELD AND BENEFIT THE GROUP MEMBERS.

I ALSO LEARNED THAT FOR THE CELL GROUP TO DEVELOP AND BE ABLE TO FIND SOLUTIONS TO THEIR DAILY CHALLENGES, LEADERS PLAY A CONSIDERABLE ROLE IN GETTING THEM TOGETHER TO COLLABORATIVELY FIND THAT SOLUTION - IT IS NOT THE LEADER WHO SITS, THINKS AND DECIDES FOR THE GROUP.



ODETTE'S STORY

EMPOWER PROGRAM

Odette's husband and children were killed during the 1994 Genocide Against the Tusti. Odette had been so traumatised by hearing her children call out to her before they died, that for five years after the genocide she was unable to speak – whenever she tried to speak, she would breakdown in tears instead. Odette attended *Empower* in August 2019. At the end of the seven days of *Empower*, Odette publicly shared her story in front of the group of participants. She shared that the lessons in *Empower* had helped her to process the emotions she was having because of losing her husband and children, whom she loved dearly. She came to realise that she had died emotionally, even though she was physically alive. She decided to let go. She had lived in fear of Celestin, who killed her children, but after learning about the release that comes through forgiveness, she decided to forgive him even though it was still hard to trust him and she still had pain.



At the three-month follow up, Odette shared more about how *Empower* had changed her life. She said that before, she was neither free nor comfortable and that she would talk to herself, but since doing *Empower*, this has reduced. She said, "I have been able to sleep. Today, when I see children who are the same age that my children would be today, I no longer get affected like before. Also, I can talk to Celestin who killed my children during the genocide, which could not happen before, as I was scared of him."

Since the seven days of *Empower*, Celestin has been approaching me and I would not fear [Celestin also attended the same *Empower* with Odette]. He recently offered me help in my farm for free and he tells me how much he regrets having killed my children. He is poor, sometimes he asks me for help and when I have something, I share with him. The *Empower* lessons helped me to accept what happened to me and I have been able to understand that those who hurt me during the genocide were poisoned by bad thoughts."



COVID-19 PROJECTS

LOCKDOWN IN RWANDA DUE TO COVID-19 HAD A DEVASTATING IMPACT ON PEOPLE'S LIVES. AS PART OF OUR RESPONSE, WE DISTRIBUTED FOOD TO FAMILIES WHO FOUND THEMSELVES LITERALLY STARVING, AND IN EVEN MORE DESPERATE TIMES THAN THEIR USUAL DAILY STRUGGLES.



"I usually work for other people and sell avocados to get some food for me and my grandchildren. Because of the lockdown, I wasn't allowed to go out to buy and sell avocados or work for others to get some money. I live with my two grandchildren and for the last few days, my grandchildren were being fed by my neighbours as I didn't have anything to cook. The food distribution came when I and my grandchildren were in a critical situation, since I wasn't allowed to go out to work for several weeks. I can't find the right words to express how I feel now, and to appreciate what CARSA and its partners have done for me. As a grandmother, I was hopeless and didn't know how to explain to my grandchildren why I wasn't cooking for them.

Now, I have enough food for at least the next three weeks. I have received rice, beans, maize flour, porridge flour, sugar as well as cooking oil - good quality sunflower oil, this is my first time to have this kind of cooking oil. Once again thanks to whoever has donated money to support me and my grandchildren, may God bless you very much for thinking about someone whom you don't even know and have never met."



"I AM SO THANKFUL TO BE ABLE TO GET SOME FOOD DURING THIS TIME OF LOCKDOWN, BUT ALSO DURING THE REMEMBRANCE [GENOCIDE MEMORIAL PERIOD].

I WAS HOPELESS AND AFRAID THAT I MAY DIE OF HUNGER AND NO ONE WILL KNOW."



"I cannot get enough words to express my gratitude to those who thought of us and gave us food. I am a genocide survivor. There are five of us living together at home, and I am providing for everyone when I worked – even in the normal situation, I hardly can survive. When the lockdown started, I got really worried about how things will go. Surprisingly, I was contacted through my community small group leader and given food. It was not me alone, but many of us were given food. I am happy that we were helped to get through the lockdown I praise God." – Judith



“THE LOCKDOWN WAS A TIME WHERE WE COULD NOT GET ANY WORK – ALL WORK WAS CLOSED. MOVEMENT WAS NOT ALLOWED AND WE ARE ONLY ABLE TO GET FOOD AT HOME WHEN MY HUSBAND OR I HAVE WORKED.

I WAS HAPPY TO RECEIVE FOOD WHICH HELPED US TO SURVIVE DURING THE LOCKDOWN. I COULD NOT FIGURE OUT HOW MY CHILDREN WOULD SURVIVE. THINGS ARE NOW EASED,

WE CAN AT LEAST GET SOME WORK IF WE ADHERE TO THE PANDEMIC PREVENTATIVE MEASURES. WE PRAISE GOD WE GOT FOOD DURING THE TIME WHEN WE WERE HOPELESS.” – ISABELLE



As restrictions eased, wearing facemasks became mandatory in Rwanda, and people are not allowed to leave their homes without one.

Many of those we work with in communities could not afford to buy masks, making it impossible to go out to buy food, or seek medical attention, or visit their neighbours for some connection.

Providing masks enabled people to go out safely, and for our community small groups to meet together to encourage and support one another, and for the small group leaders to connect and help the members:



“I VOLUNTEER AS AN OVERSEER OF SEVEN COMMUNITY SMALL GROUPS, AND I VISIT THEM ALL AT LEAST ONCE A MONTH. I WAS WORRIED HOW I WILL BE ABLE TO VISIT WITHOUT FACEMASKS. WHEN WE RECEIVED THE MASKS, MY WORRIES WERE ANSWERED. I NOW VISIT THE GROUPS, TALK TO THEM, AND HELP THEM WALK THE JOURNEY OF HEALING, FORGIVENESS AND RECONCILIATION THAT THEY HAVE STARTED. I ALSO VISIT SOME MEMBERS AT HOME.”

– XAVIER



“When we received the masks, I was able to move around visiting our community small groups, mobilising them to come together to help one of our members, Bibiane, to make bricks and construct her house. Bibiane’s house was destroyed by natural disasters and she had been living at her neighbour’s house for months.

We gave some masks to the group members, and they were able to meet together and do the work. The bricks were made and the house was repaired – it is now at the level of being ready for a roof. The masks helped us very much because otherwise we would not have been able to move outside our homes.

We also have two group members who are sick, they have been injured and have broken bones – we’ve been able to visit them in their homes and comfort them.”



OUR COMMUNITY

PARTNERSHIP: SUPPORTERS WHO ADVOCATE AND GIVE, IN ORDER TO SEE LIVES TRANSFORMED

THE STATS

Compelled to Run Melbourne Marathon 2019	\$1,885
Impact Gifts Christmas 2019	\$325
Bunnings BBQ 2019	\$1,268
21 Days of Hope COVID Response	\$14,617

Where your money goes: 98% of our donations go straight to local projects.

Compelled By Love has administration costs, just like any organisation does, but we are privileged to have these supported by our major donor, **3fold Resources Pty Ltd**. 3fold's support includes staff wages, donation of office space, equipment and stationery, and expenses related to project visits.

In addition to our day to day running costs, we also require project management – this is the cost of effectively running and managing our projects to ensure that we are achieving outcomes and impact – actually making a difference. This includes costs for transferring funds, exchange and bank fees, receipting, and monitoring and auditing.

We see project management as a vital part of delivering effective development projects that produce long-lasting, sustainable change in people's lives and so it's a crucial investment for us. With 3fold's support, volunteer time and a focus on efficiency, we are able to invest appropriately in project management, whilst still ensuring that this is a small percentage of total costs, always looking to achieve the right balance for maximum impact.

FINANCIALS

COMPELLED BY LOVE, 1 JULY 2019 TO 30 JUNE 2020

PROFIT & LOSS STATEMENT

INCOME

Bank Interest	\$171
Donations	\$164,758
Donation : Operating Expenses, Project Management and Staffing Costs	\$83,211
Government Support – JobKeeper	\$3,000
Government Support – Cash Flow Boost	\$10,000
TOTAL	\$261,140

EXPENSES

Projects	\$201,474
Operating Expenses	\$10,561
Staffing Expenses	\$60,889
Project Management	\$11,761
TOTAL	\$284,685
TOTAL DEFICIT	\$-23,546

BALANCE SHEET

ASSETS

<i>Current Assets</i>	
Cash Assets	\$194,963
GST Recoverable	\$ -
Total Current Assets	\$194,963

<i>Non Current Assets</i>	
Property, plant and equipment	\$371
Total Assets	\$195,334

LIABILITIES

Total Liabilities	\$ -
Net Assets	\$195,334
Equity	
Retained Surplus	\$195,334
Total Equity	\$195,334

AN INVITATION

New to Compelled By Love? Thanks for taking time to read our Annual Report! If you'd like to know more, there's lots of information on our website, and we'd love to hear from you, so please get in touch.



What we do centres on partnership – recognising that we can achieve more together than we ever could alone, and that we all have a part we can play, something we can contribute. Addressing issues of poverty and brokenness is incredibly complex – we believe it requires lots of different people coming to the table and bringing what they have to make an impact.

There's an open invitation to you to join us in being part of all the stories that lie ahead. Partnership is about mutual gain and benefit – partnering with CBL in giving of your time, money, or energy is a gift that can actually enlarge and expand your own life. In giving something small, you have the opportunity to be a part of something big : genuine impact and transformational change.

Join the story, share in the love – we'd love to hear from you and learn about *your* story to help you make a difference in the things close to your heart.

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